

Marketing Text Messages Opt-Out Policy

Introduction

T&A Supply Co respects the privacy and preferences of our consumers. As such, we offer an easy and accessible method for you to opt out of receiving marketing text messages from us. This policy outlines the procedure to opt out of marketing text messages.

Scope

This policy applies to all marketing text messages sent by T&A Supply Co to consumers and contractors.

Policy

Opt-Out Mechanism

You have the right to opt out of marketing text messages at any time. The following opt-out mechanisms are available:

- **Replying "STOP"**: Consumers can opt out by replying "STOP" to any marketing text message received.
- **Customer Service**: Consumers can opt out by contacting our customer service at (800) 562-2857 or webhelp@tasupply.com and requesting to be removed from the marketing text message list.

Confirmation of Opt-Out

Upon receiving an opt-out request, we will send a one-time message confirming that the consumer has been removed from the marketing text message list. No further messages will be sent unless the consumer opts back in.

Opting Back In

Consumers who have opted out can opt back in by:

- **Texting "START"**: Texting "START" to the short code (which we will provide) will re-enroll you in the marketing text message list.
- **Customer Service**: You can opt back in by contacting our customer service at webhelp@tasupply.com and requesting to be added back to the marketing text message list.

Processing Time

Opt-out requests will be processed within 48 hours of receipt. You should not receive marketing text messages from T&A Supply Co after the processing time.

Queries and Complaints

For any questions or complaints related to marketing text messages, you can contact our customer service at (800) 562-2857 or webhelp@tasupply.com. We are committed to resolving any issues promptly and effectively.

Changes to This Policy

T&A Supply Co. reserves the right to change this policy at any time. Any changes will be communicated through appropriate channels, and the updated policy will be available on our website.

Conclusion

We are committed to respecting your preferences and complying with legal regulations surrounding marketing communications. Thank you for your understanding and cooperation.